Cleveland Clinic

2019 YEAR-END | FACTS + FIGURES

Founded in 1921 by four physicians. A nonprofit organization and multidisciplinary care team.

MISSION
Providing better care for the sick, investigation into their problems and education of those who serve.

VISION
To become the best place for healthcare anywhere and the best place to work in healthcare.

STRATEGY
> Stay true to who we are.
> Care for patients across their lifetimes.
> Double the number of patients served.

CARE PRIORITIES

DECISION-MAKING FRAMEWORK
Treat patients and each other like family. Treat the organization as our home.

VALUES
> Empathy
> Integrity
> Inclusion
> Quality & Safety
> Innovation
> Teamwork

CLEVELAND CLINIC HEALTH SYSTEM INCLUDES:
>
18 hospitals
> 220+ outpatient locations
> 6,026 beds
> 20 patient-centered institutes

Locations include:
>
A main campus in Cleveland
> 11 regional hospitals in Northeast Ohio
> 5 hospitals in Southeast Florida with more than 1,000 beds
> A medical center for brain health in Las Vegas
> A sports and executive health center in Toronto
> A 364-bed hospital in Abu Dhabi
> A 184-bed hospital in London (will open in 2021)
> Case Western Reserve University & Cleveland Clinic Health Education Campus

67,500 CAREGIVERS WORLDWIDE

67,500 Caregivers Worldwide

EXTERNAL VALIDATION BY NATIONAL INDEPENDENT RATINGS

This independent healthcare quality advocate issues semiannual grades that reflect patient safety performance and practices. In 2019, 12 of our 17 U.S. hospitals received an A grade from Leapfrog.

Newsweek ranked Cleveland Clinic No. 2 among the world’s best hospitals in 2019, based on recommendations from medical experts, patient survey results and key medical performance indicators.

Fairview Hospital and Lutheran Hospital earned Vizient’s 2019 Bernard A. Birnbaum, MD, Quality Leadership Award.

Cleveland Clinic’s main campus, Akron General, Fairview Hospital, Hillcrest Hospital, South Pointe Hospital and Cleveland Clinic Abu Dhabi have all earned Magnet® designation from the American Nurses Credentialing Center — reflecting the strength and quality of our nursing programs.

Cleveland Clinic was named a top U.S. hospital in U.S. News & World Report’s “2019-20 Best Hospitals” rankings. We are No. 1 in cardiology and heart surgery for the 25th straight year and rank nationally in 15 specialties, including 11 specialties in the top 10.

For a more complete listing of awards and external recognitions, visit clevelandclinic.org/2019awards.
# 2019 Enterprise Statistics

## Care for Patients

| PATIENT CARE |  
|--------------|----------|
| 2.4M         | 10M      |
| Unique patients | Outpatient visits |
| 309K         | 255K     |
| Admissions and observations | Surgeries and procedures |
| 884K         | 59K      |
| Emergency department visits | Virtual visits |

## Education

| 1,974        | 104     | 2,488  | $307M |
| Residents and fellows | Accredited training programs | Active research projects | Research funding |

## Research

| 67.5K        | 4.5K    | 2.5K   | 14.5K |
| Caregivers worldwide | Physicians and scientists | Advanced practice providers | Nurses |

## Care for Caregivers

- 2.4 million patients
- 10 million outpatient visits
- 309,000 admissions and observations
- 255,000 surgeries and procedures
- 884,000 emergency department visits
- 59,000 virtual visits

## Care for the Organization

- 1,974 residents and fellows
- 104 accredited training programs
- 2,488 active research projects
- $307 million research funding

## Care for the Community

- 67,500 caregivers worldwide
- 4,500 physicians and scientists
- 2,500 advanced practice providers
- 14,500 nurses

## Care for the Community

<table>
<thead>
<tr>
<th>2.4 million patients</th>
<th>10 million outpatient visits</th>
<th>309,000 admissions and observations</th>
<th>255,000 surgeries and procedures</th>
<th>884,000 emergency department visits</th>
<th>59,000 virtual visits</th>
</tr>
</thead>
</table>

To view Cleveland Clinic’s State of the Clinic 2019 report, visit [clevelandclinic.org/stateoftheclinic](http://clevelandclinic.org/stateoftheclinic).

---

Stats as of Dec. 31, 2019

9500 Euclid Avenue | Cleveland, OH 44195 | clevelandclinic.org